



ITB Experts Forum Wellness



Date
March 5, 2020

Time:
10:45 - 14:50

Location
CityCube Berlin, Hall A1

Best practice examples and the latest research data.

How will the Wellness and Spa industry develop? The spa and wellness culture, as it exists today, has many and different roots. They stretch from the ancient spa and bath traditions of Germany and Central Europe, to the cleansing rituals of the Near East, and into the spiritual lectures in the Asian and Pacific area and beyond. This seemingly inexhaustible source of offers and treatments gives rise to one of the most exciting and innovative global tourism markets: The future lies in products and services providing meaning, depth and unique value. Outside the top resorts and hotel brands, the spa industry remains fragmented and has relatively modest amounts of capital available. The consequences of misreading the market can be terminal to a business. Understanding client expectations and how to generate loyalty is core to inspiring a new generation of spa and wellness clients.

New themes, topics and trends in this dynamically growing market segment are the focus of our ITB Experts Forum Wellness, which is being organized since 2004 in cooperation with ITB Berlin and the quality collaboration of Wellness-Hotels & Resorts (wellnesshotels-resorts.com).

All speakers are available for interviews after their sessions outside of the auditorium.

Hosted by:

[Michael Altewischer](#), Managing Partner, Wellness-Hotels & Resorts

10:45 - 11:00

Greeting

Speaker:

[Michael Altewischer](#), Managing Partner, Wellness-Hotels & Resorts

11:00 - 11:25

Tourism Health Market In Sri Lanka: Challenges Of Ayurveda

Speaker:

[Asoka Hettigoda](#), Managing Director, EMEA Online Business, Siddhalepa Ayurveda Resorts & Spas

11:25 - 11:45

Best Practice: Concepts For Active And Sustainable Lifestyle Changing Processes

- Supporting self-healing skills through:
- Natural Food - What is natural food and what does denatured food do in our body
- Natural remedies and their effects
- Biomechanical balance - What are the consequences of permanent sitting on our physical and psychological state?
- The importance of the parasympathetic nervous system - what possibilities are there to support recovery.

Speaker:

[Sven Huckenbeck](#), Group Spa Director, Ensana Health Spa Hotels

12:00 - 12:25

Wellness Trends: Terms And Figures – An Up To Date Overview 2020

Speaker:

[Michael Altewischer](#), Managing Partner, Wellness-Hotels & Resorts

12:25 - 12:45

Wellness Real Estate Development

- There is currently a \$ 134.3 billion wellness real estate industry worldwide
- What are the special features of this branch of industry?
- Ingo Schweder provides a basic understanding of the peculiarities of the development process of wellness real estate and the need for a specific approach

Speaker:

[Ingo Schweder](#), CEO, GOCO Hospitality

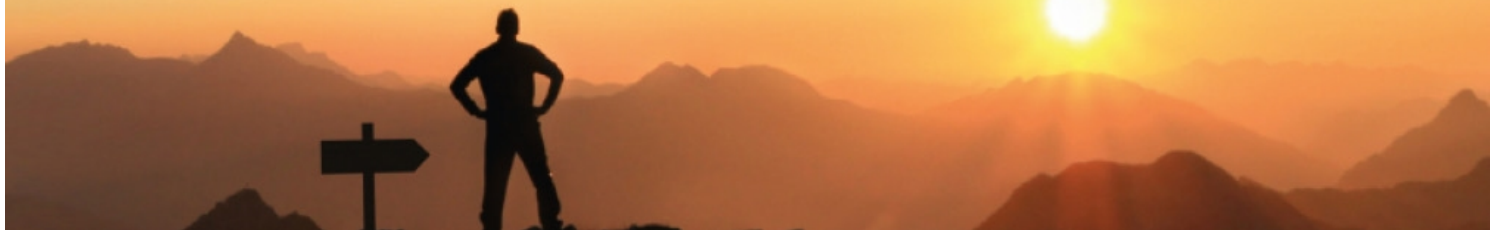
13:00 - 13:25

Wellness For Whom, Where And What – Research Volume #2 (4WR#2)

- 4WR2020 research was published in 2012 predicting major changes and developments in the wellness market
- 4WR#2 revisits the predictions and forecasts from 2012: products, markets, development
- Introduction of the findings of the new study 4WR#2: Wellness 2030
- It is rather exciting to see how the predictions materialized or not and checking what may happen in the next 5-10 years

Speaker:

[Dr. László Puszko](#), CEO & Co-Founder, Health Tourism Worldwide



13:25 - 13:45

Mental Wellness: A Further Step To A Holistic Lifestyle Concept

- The drastic increase in mental health problems could cost approximately \$ 16 trillion worldwide by 2030
- Which sensible measures can help people on the one hand and reduce costs on the other?
- What opportunities do wellness retreats offer with focus programs on the following topics: mental health, stress acceptance and dealing with anxiety
- Which of the available alternative healing methods can gain importance in the wellness hotel industry?

Speaker:

[Fabian Modena](#), Manager Market Research, Horwath HTL Health & Wellness

14:00 - 14:25

From Local Wellness Resources To Regional And Country Wellness Brand: The Evolvement Of Wellness Tourism In Costa Rica

- Assessment of regional assets and resources
- Working with strong national brand: extension of current brand pillars or creating competing brand propositions?
- Wellness services vs. wellness tourism
- Wellness for markets of different maturity and understandings

Speaker:

[Adalberto Rodriguez-Fallas](#), Marketing Executive, Costa Rica Tourism Office

14:30 - 14:50

Best Practice: MentalSpa Resort Fritsch am Berg

- Mental wellness - according to the theory - already successfully implemented in practice:
- What concepts and requirements does a wellness hotel need to be able to offer mental wellness?
- Which guests are attracted to the MentalSpa concept with its OASE health model © and why does it work?
- Fritsch am Berg is a leading specialist in this promising area since 2015.

Speaker:

[Diana Sicher-Fritsch](#), Life Coach & Mental Coach, MentalSpa Resort Fritsch am Berg