

# ITB BERLIN CONVENTION PROGRAM 2020



**ITB**  
BERLIN

The Leading  
Travel Industry  
Think Tank  
CONVENTION

## Olga Heuser

Olga is the Co-Founder & CEO at DialogShift, a guest communication & Conversational AI platform for hospitality & travel. She has experience in digital transformation and she is passionate about making new technology easy and helping companies to unlock the potential of AI and conversational bots.

### Contact data

**Olga Heuser**  
Co-Founder, CEO  
DialogShift GmbH



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## Event

[Next Level Guest Communication - Getting Ready For The Future Of Conversational AI In Hospitality](#)

Wednesday, March 4, 2020, 14.30 - 15.00

Hall 6.1, eTravel Stage

Official Partner Country  
ITB Berlin 2020



Co-Host ITB Berlin Convention 2020



EXPERTENWISSEN –  
IM ITB TICKET INBEGRIFFEN

Kurzfristige Änderungen vorbehalten.